

# Your Health Idaho

## FREQUENTLY ASKED QUESTIONS

### What is Your Health Idaho?

Your Health Idaho is Idaho's state-based health insurance marketplace where you can shop, compare, and choose a health and dental insurance plan that is right for you. Your Health Idaho is also the only place Idahoans can access the Advance Premium Tax Credit (APTC).

### What is APTC?

The Advance Premium Tax Credit, or APTC, is a tax credit that can be applied to monthly premium payments to help lower the cost of coverage. **Over 80% of Idahoans qualify for APTC.**

### When is Open Enrollment?

Open Enrollment for 2019 coverage is November 1 - December 15, 2018.

### Where can I find available plans?

At Your Health Idaho, you have options. Starting October 1, you can shop and compare plans side-by-side on the Your Health Idaho website. To view current plans and prices, visit **YourHealthIdaho.org**.

### How do I apply for coverage?

You can set up an account, shop for plans, and apply for coverage online at **YourHealthIdaho.org**. No computer? No problem. To apply over the phone or to request a paper application, call Your Health Idaho at **1-855-944-3246**.

### Where can I get help?

Consumer connectors across the state of Idaho are available for free assistance. These agents, brokers, and enrollment counselors are certified by Your Health Idaho and are experts at finding insurance coverage that is right for your family. To find a consumer connector, go to the Your Health Idaho website and click **Find Help Near You**.

### Who do I contact?

When questions or concerns come up, there are several options to help you navigate the enrollment process as well as maximize your benefits.

- **Tax credit eligibility:** Idaho Department of Health and Welfare  
(p): 1-877-456-1233 (e): MyBenefits@dhw.idaho.gov
- **Plan enrollment:** Your Health Idaho  
(p): 1-855-944-3246 (e): support@yourhealthidaho.org
- **Plan benefits and payment:** Individual insurance carriers  
Contact information for your insurance carrier is listed on your insurance card.