



## Idaho Medical Association

Medicare Claims Processing Issue (Updated with information from NAS) – January 19, 2012

The IMA has been notified that CGS (CIGNA) is no longer accepting electronic, 5010-compliant claims from Idaho Part B physicians as of January 16, 2012. CGS indicated all 5010 claims need to be sent through Noridian Administrative Services (NAS) as of January 16, 2012. NAS previously indicated this was a voluntary early transition date, not mandatory for 5010 claims. The IMA is working with CGS, NAS and CMS to have a resolution for Idaho practices to submit 5010 claims to one of the Medicare contractors.

The IMA will publish additional information as soon as it is available.

UPDATE: January 19, 2011 – 4:10 pm

The IMA received verification from NAS that Idaho practices that are 5010 ready will need to send claims to Noridian as of January 16, 2012. CGS/CIGNA will no longer accept these claims. The last day to send claims to CGS/CIGNA in 4010 version or paper claims will be January 27, 2012.

There is a lengthy process involved with completing the Total OnBoarding (TOB) registration through NAS:

- Step 1 - A digital certificate must be entered through TOB registration
- Step 2 – After that is entered, a PIN will be mailed (this can take up to a week for mail time)
- Step 3 – When the PIN is received and is added, a test file can be sent to NAS
- Step 4 – When the test file is approved by NAS a fax will be sent within 24 hours with login information required to begin sending claims

If your clearinghouse has not completed testing with NAS, you will not be able to submit claims until the testing process has been completed. We have heard Availity is in the process of completing their 5010 testing. The other option to consider is sending claims directly to NAS using the free PC-ACE Pro 32 software. Offices will need to contact NAS EDI to obtain the software. The NAS EDI phone number for Idaho offices: 1-855-765-3360 or email: [idahobedi@noridian.com](mailto:idahobedi@noridian.com)